



## NASA Shared Services Center



**Diane Duly**  
**Lead Center Liaison for NASA Shared Service Center**  
**Center Liaison for Glenn Research Center**  
**Phone: 216-433-2496 Email: Diane.L.Duly@nasa.gov**

Diane was the Lead Human Resources Specialist in the Operations office of the Office of Human Resources and Workforce Planning at Glenn Research Center prior to joining the NSSC. Her responsibilities included providing advisory and day-to-day operating human resources management services in the areas of classification, staffing, personnel actions processing and records maintenance. Diane has served in various capacities on a number of Agency-wide Human Resources teams. Most recently she served as the HR Functional Lead for the Most Efficient Organization (MEO) in preparation of the Government bid in the A-76 competition for the NASA Shared Services Center (NSSC). Prior to coming to NASA, Diane worked for the Defense Logistics Agency (DLA), where she served as a Senior Classification Specialist, Senior Staffing Specialist, and Employee Labor Relations Specialist.



**Elena Martinez**  
**Center Liaison for Ames Research Center**  
**Phone: 650-604-4135 Email: Maria.E.Martinez@nasa.gov**

Elena began her career at Ames Research Center in 1999. She has spent most of her tenure as a Resources Management Specialist in the Space Technology Division. In addition to her responsibilities as a Resources Management Specialist, Elena played a role with IFMP Change Management issues and concerns and served as the NSSC Change Integration Lead for Ames. She brings with her a wealth of budget and resources management experience, as well as experience in change management and organizational leadership. Elena received a Master's Degree in Organization and Leadership from the University of San Francisco and a Bachelor's Degree in Business Administration with a concentration in Finance from San Jose State University.



**Louann E. Beu**  
**Center Liaison for Dryden Flight Research Center**  
**Phone: 661-276-3333 Email: Louann.E.Beu@nasa.gov**

Louann came to work at Dryden Flight Research Center in the early 1980s. She held a number of positions in the Finance and Procurement areas. Most recently, she worked as a Contract Specialist in the Procurement Office. Louann is a Level III Certified Procurement Professional. In addition to her Contracting responsibilities, Louann has served as the Center Implementation Project Manager for the Contract Management Module (CMM) and as a member of Dryden's Center transition team for the NASA Shared Services Center (NSSC). Prior to joining NASA, Louann worked as an Accounting Technician for the USAF, Edward AFB, CA. Louann received her Bachelor of Science degree in Business Management from Golden Gate University.



**Veronica C. Stubbs**  
**Center Liaison for Goddard Space Flight Center**  
**Phone: 301-286-2581 Email: Veronica.C.Stubbs@nasa.gov**

Prior to accepting the Liaison position, Veronica was a Procurement Analyst where she was the lead negotiator responsible for planning and coordinating the administration of the Center's Cost-Plus-Award-Fee contracts. As an Operational Contract Specialist supporting Goddard Space Flight Center's Science and Exploration Directorate, Veronica was responsible for the overall planning, negotiation, and administration of a large number and variety of specialized multi-million dollar contracts for major Goddard projects and programs. Veronica received her BS from American University and has completed most of the course work required for the Master of Science in Public Administration from Central Michigan University. She learned of the NSSC through her mentor and career coach, who as the Change Management member of the Goddard Center Transition Team and was very much involved with NSSC activities.



**Linda LaPradd**  
**Center Liaison for Johnson Space Center**  
**Phone: 281-483-3092 Email: Linda.Lapradd-1@nasa.gov**

Prior to accepting the Liaison position, Linda was a Human Resources Staffing Specialist in the Human Resources Management Office in the Office of Human Resources at Johnson Space Center. In addition to her Human Resources staffing responsibilities, Linda served as the Point of Contact for the Work Family Program, HR Export Control representative, HR Safety representative and HR representative on Johnson's Pandemic Team. Linda has also served on several Agency teams including the development and implementation of NASA Stars, and Recruitment One Stop. She also served as the COTR for JSC's admin/clerical support services contract. Prior to joining NASA/JSC, Linda worked for Hernandez Engineering for two years supporting JSC Human Resources Employment Office.



**Bob Monson**  
**Center Liaison for Kennedy Space Center**  
**Phone: 321-867-8519 Email: Robert.E.Monson@nasa.gov**

Bob was hired by NASA at the Kennedy Space Center in 1994. He was responsible for conducting quality activities to assure that the Space Shuttle System was ready to fly. Bob had an extensive work history in aerospace and aircraft operations. After spending four years in the Air Force, he was employed by Sikorsky Aircraft, and then by the Department of the Navy in Stratford Connecticut, where he worked as a helicopter Quality Assurance Program Manager and as a supervisor of an audit team. He worked for Patrick AFB in 1988. Bob holds a BA in General Business from Western Illinois University.



**Linwood Smith "Smitty"**  
**Center Liaison for Langley Research Center**  
**Phone: 757-864-2189 Email: Linwood.J.Smith@nasa.gov**

Prior to accepting the Liaison position, Linwood was a Human Resources Specialist (Training and Development) in the Office of Human Capital Management, Organization Development & Workforce Relations Branch at Langley Research Center. Before his Langley position, Linwood held the position of Deputy Director for the Executive Leadership Development Program at the Department of Defense, serving as Liaison to each branch of the uniformed services and was responsible for the training program, budget, and logistics. Linwood is retired from the United States Army.



**Cathy Fletcher**  
**Center Liaison for Marshall Space Flight Center**  
**Phone: 256-544-7752 Email: [Cathy.A.Fletcher@nasa.gov](mailto:Cathy.A.Fletcher@nasa.gov)**

Cathy began her career at Marshall Space Flight Center as a co-op in 1988. She held a number of positions in the Administrative and Finance area. Most recently, she worked as a Lead Program Analyst and Financial Advisor in the Office of the Chief Financial Officer responsible for overseeing a center-wide contract that administratively staffed and serviced each Marshall directorate. In addition, she concurrently served as an Integration Liaison for Marshall's IEMP and eGov Center Implementation Team. Cathy holds a B.S. in Organizational Management from Oakwood College.



**Chris Canary**  
**Center Liaison for Stennis Space Center**  
**Phone: 228-813-6224 Email: [Christopher.M.Canary@nasa.gov](mailto:Christopher.M.Canary@nasa.gov)**

Prior to accepting the Liaison position, Chris was a Contract Specialist at the Kennedy Space Center responsible for administering a variety of contracts including the Kennedy Integrated Communications Service (KICS) contract. He led the management, selection, negotiation, and administration of all Small Business Innovative Research (SBIR) and Small Business Technology Transfer (STTR) awards for Kennedy. In addition to his contract specialist responsibilities, Chris was the SAP Super User for Integrated Financial Management (IFM) systems including Core Financial and served as the assistant to the Procurement Functional Lead with the NASA Most Efficient Organization (MEO) in preparation of the Government bid in the A-76 competition for the NASA Shared Services Center (NSSC). Chris is a graduate of the NASA Contracting Intern Program (NCIP).



**Joseph Lanasa**  
**Center Liaison for NASA Headquarters**  
**Phone: 202-358-0974 Email:**

Prior to becoming the NSSC Liaison for Headquarters, Joe Lanasa was a business manager, budget analyst, cost/ price analyst, and cost estimator at the Goddard Space Flight Center, Langley Research Center, and Kennedy Space Center. His experience includes completing budgets for the James Webb Space Telescope, writing cost proposals for Missions to Mars, serving on the Source Evaluation Boards for the Rapid Space Development, and calculating independent cost estimates for protest resolution. Joe received his Masters of Science in Business Administration degree from the Johns Hopkins University.